# TREATMENT AND LAW ENFORCEMENT: A COLLABORATIVE APPROACH TO COMBAT THE OPIOID EPIDEMIC

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## Treatment, Research, and Law Enforcement: A collaborative approach to combat the opioid epidemic April 6, 2019 Disclosure Information

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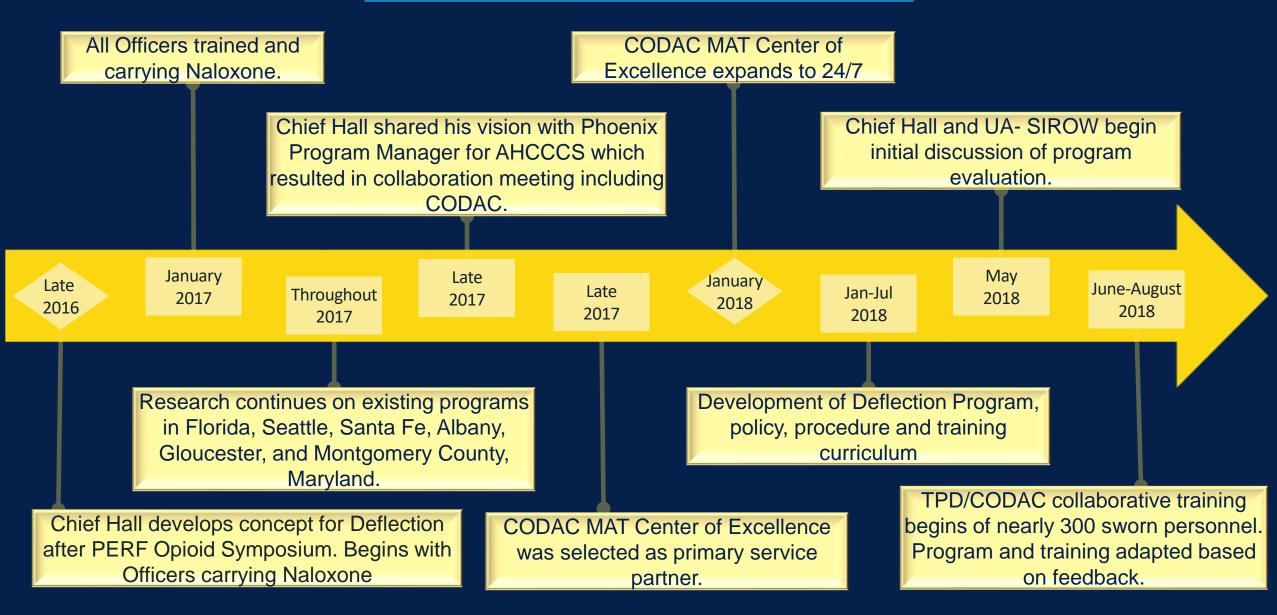


### Pima County Deflection Collaboration Partners

- Pima County- Criminal Justice Reform Unit
- Tucson Police Department (TPD)
- CODAC- MAT Center of Excellence
- University of Arizona- Southwest Institute for Research on Women (SIROW)
- Arizona Superior Court in Pima County- Pretrial Services

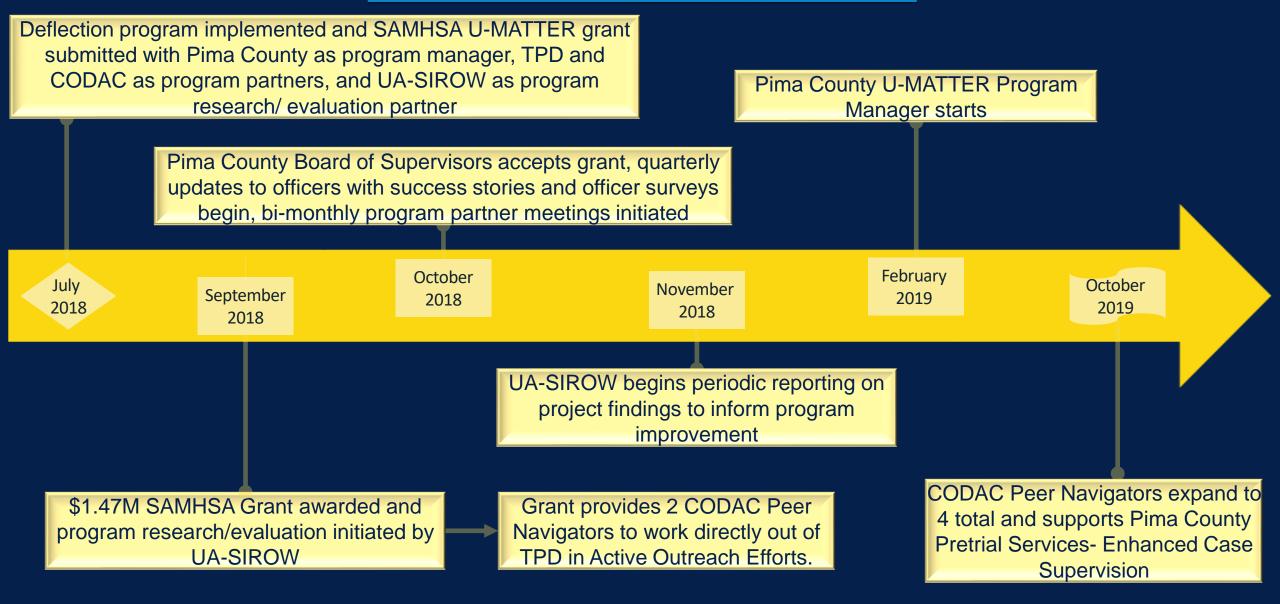


#### PIMA COUNTY DEFLECTION COLLABORATION





#### PIMA COUNTY DEFLECTION COLLABORATION





#### **Deflection vs. Diversion**

#### **Diversion:**

- When appropriate, shifting a person out of the criminal justice system once they have already entered.
  - Person is either booked on charges or cited and released then diverted to treatment.
  - Charges may be documented and held in abeyance until individual completes treatment program. If not complete, charges may be filed.

#### Deflection:

- When appropriate, moving a person away from the criminal justice system so they do not enter in the first place.
  - No arrest is made, charges are documented but no further action is taken.



#### What are we trying to do?

- Reduce overdose deaths-Save Lives.
- Establish trust with substance users and the community at large.
- Offer an avenue for people suffering from Substance Use Disorder to access treatment.
- Reduce crime and improve quality of life in communities.



#### National Trend 2016



#### Benefits of Deflection to Individual

- When someone is deflected into treatment, they are also connected with a multitude of other services:
  - Mental health services (CRC)
  - Housing
  - Counseling
  - Healthcare
  - Job readiness and placement
  - Educational support



## Benefits of Deflection for Community & Law Enforcement

- These human service interventions can help to:
  - Reduce crime
  - Reduce contact with the criminal justice system
  - Reduce drug use and overdose deaths
  - Stabilize housing
  - Reduce homelessness
  - Increase well-being and restore lives



#### Four Components to Deflection

- Self-Referral
- 2. Social Referral
- 3. Deflection
- 4. Active Outreach



- Self-Referral (Angel Program) (Contact initiated by individual)
  - An individual proactively goes to a police facility to seek help from law enforcement to assist them in entering substance use treatment when no other outstanding charges exist.
  - This contact is voluntary and occurs at a police facility.

If the individual is in possession of narcotics or paraphernalia, they will not be arrested.

THIS IS NOT DISCRETIONARY!



- Social Referral (Contact initiated by individual)
  - An individual proactively contacts an officer in the community to seek assistance in entering substance use treatment. No other charges are present.
  - This contact is voluntary and occurs out in the field.
    - If the individual is in possession of narcotics or paraphernalia, they will not be arrested.

THIS IS NOT DISCRETIONARY!



- Deflection (This contact is initiated by the officer)
  - An officer initiates contact with an individual and through their interaction/investigation determines that treatment is a better course of action than an arrest and/or incarceration.
    - Applies when criminal charges exist.

#### OR

- An officer initiates contact with an individual and through their interaction/investigation determines that treatment is the appropriate course of action.
  - Applies when criminal charges don't exist.

**THESE DECISIONS ARE DISCRETIONARY!** 



#### Active Outreach

- Proactive engagement by law enforcement with community members who have SUD and/or have received Narcan.
- MHST Teams are currently doing this.
- Active outreach has been implemented in Colerain, OH and has had an 80-85% success rate in enrolling those treated with Narcan into treatment.



#### **Pre-Arrest Deflection**

- Officers connect deflected individuals to CODAC.
  - Officers transport
  - Officers call CODAC for transport
  - Officers provide resources and information
- Warm handoff to peer support specialist if possible.
- CODAC assesses and connects to appropriate treatment and services and follows up as needed.
- CODAC and TPD work with SIROW evaluation team to record and track program participants.
- Pima County develops capacity and infrastructure for program implementation and improvement.





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No commercial interest and No disclosures



#### Medication Assisted Treatment Center of Excellence

- CODAC's MAT center has been named as Southern Arizona's
   First Center of Excellence by AHCCCS.
- Specific treatment for individuals with Opioid Use Disorders.
- Providing services since 1983.





#### Services Available On-Site

- Assessment and evaluation
- Intensive Outpatient Programs
- Standard outpatient programming
- Individual and family therapy
- Employment support services
- Peer run services
- Psychiatric services
- Primary medical care
- OB-GYN



#### We're a Community Resource

- Hub for community-based treatment efforts to address opioid use disorders.
- Available 24/7 for consultation related to potential/ appropriate referrals.
- Drop-in for first responders and law enforcement.
- Safe haven for community members with opioid use disorders who are ready to engage in treatment.
- Intent: Divert from emergency room and jail if treatment is a viable alternative.



#### Community Relations Challenges

- Prior treatment center was small without much waiting room space or room for effective client flow.
- Members loitering throughout neighborhood.
- Perception that neighborhood crime and loitering was all related to MAT members.
- Opened new treatment center in November, 2017 = new neighbors with new expectations.
- Issues with previous and new community.
- Neighbors wanting solutions that go against CODAC values and recovery philosophy (ex: "kick them out" and "let them stay all day inside so they're not on our streets").
- Lack of effective two-way communication.
- Rapid growth, maxing capacity.
- Stigma.



#### Interventions: Pre-Move

- Split dosing times (added afternoons)
- Concierges
- Increased security:
  - 2 off-duty police officers on site from 5:00AM 5:00PM
  - Random visits by Rankin Security company throughout night.
- Client flow
- Attended and hosted presentations at Ward offices and neighborhood association meetings.
- Engaged community in solutions/planning.
- Member education regarding being a "good neighbor."



#### Interventions: Post-Move

- Visits to neighboring businesses to check in.
- Further engaged Ward 3 (city council office).
- Bigger waiting room and more efficient flow
  - Tripled dosing windows, designed one way flow through dosing area.
- Started "Give Back" group.
- Added neighboring streets to our landscaping route to pick up trash.



#### **Interventions: Post-Move**

- Dramatically increased our community education/ meetings due to funding of Community Educator.
  - Monthly Collaboration Meeting
- Extensive earned media participation (many interviews with local television and print media outlets).
- Increased engagement of police.
  - Trained 100% of Tucson Police Department (TPD) street officers.
  - Utilized TPD to provide realities of crime in neighborhoods (it's not all CODAC members).



#### Interventions: Post-Move

- 24/7 security on-site.
  - Off-duty police officer on-site from 5:00AM 5:00PM
  - Rankin Security officer on-site throughout night.
  - 2-3 Concierge on-site throughout the day.
  - Electronic gate installed around premises; locked from 6:00PM 5:00AM. Opened electronically for over-night members and referrals.
  - Robust surveillance system, including into neighborhood street.



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No commercial interest, No disclosures



#### **WELCOME TO CODAC**

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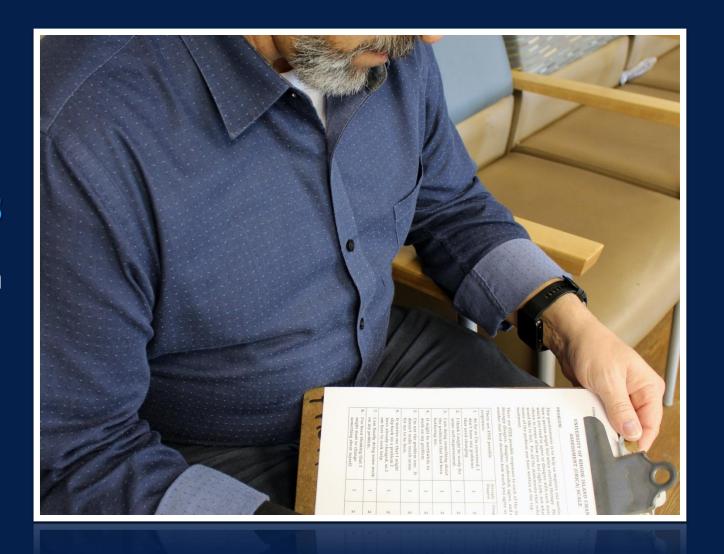
Lobby

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Registration





How It Works
Vitals





How It Works
LABS











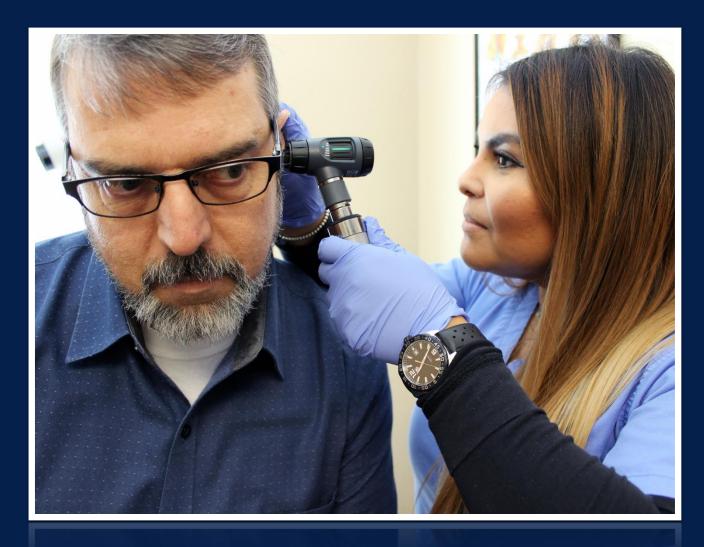


History & Physical





## How It Works PCP visit





### How It Works Comfort Room





## How It Works Dosing





# How It Works Dosing





#### **How It Works**

Adult Recovery Team





# What We Offer Acupuncture





What We Offer
Therapy





#### What We Offer

**Employment Assistance** 





# What We Offer Group

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# Treatment, Research, and Law Enforcement: A collaborative approach to combat the opioid epidemic Program Evaluation April 6, 2019

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### **Program Evaluation**

- Goals:
- Ongoing monitoring and evaluation to inform project improvement..
  - Implementation evaluation
- Examination of project impact and effectiveness
  - Examination of project outputs
  - Outcome evaluation



# Unified Medication Assisted Treatment Targeted Engagement Response (U-MATTER)

#### U-MATTER Objectives

- Provide medication-assisted treatment (MAT) and related recovery support services to address opioid use disorder (OUD) to 376 unduplicated individuals.
- Provide ongoing peer support and recovery support services to encourage retention and re-engagement in MAT to 124 unduplicated individuals.
- Outreach to 2, 160 community members to promote access to medication assisted treatment and coordinate treatment referrals



### **U-MATTER Implementation Objectives**

- Provide initial and on-going capacity building training to all u-matter program partners and other /internal external collaborators.
- Implement a law enforcement/ behavioral health co-located coresponder model to expand screening, assessment, and active linkage to comprehensive MAT and RSS.
- Develop implementation manuals to assist with sustainability.





### Capacity & Infrastructure

- Project team established and meeting regularly.
- Developed contracts.
- Procedures for collaborating, communicating and sharing data established.
- Developed evaluation protocols and procedures.
- Personnel hired.

#### **U-MATTER and Criminal Justice Reform Unit**

- Created in December 2017 by Pima County Administrator Chuck Huckelberry.
- Identifies and supports sustainable reform initiatives across the criminal justice system.
- Partners with key stakeholders and community members to identify strategies that make the justice system more fair to the communities we serve.



### **Program Implementation**

- Officers are identifying subjects who are willing to consider treatment and have been successful at encouraging them to get connected with treatment providers.
  - 54% of subjects offered deflection definitely wanted to do it.
  - Of the other 46%, officers persuaded 36% to be immediately transported to a provider.
  - 70% of subjects offered deflection agreed to be immediately transported to a provider.



### **Program Implementation**

- Officers are considering deflection program eligibility criteria as well as subject willingness for tx when deciding whether to offer deflection.
  - 82% of deflected subjects self-identified as needing tx
  - 31% of those not deflected reported on their lack of need or willingness for tx.
  - 49% of those not deflected did not meet the eligibility criteria.



#### **Outputs/Outcomes**

#### July 1, 2019 to February 22, 2019

- 268 unduplicated individuals connected by officers to tx.
  - 6 self-referrals
  - 16 social referrals
  - 246 deflections
- 9 connected to tx via outreach efforts (with more provided resources and information).
- 124 of these 277 (268+9) were connected with tx provider (with the rest provided resources and information).
- 25 currently in tx



#### **Outputs/Outcomes**

#### July 1, 2019 to February 22, 2019

- 94 individuals received individualized active outreach.
- 165 individual stakeholders informed about the project through outreach efforts.

# Pima County U-MATTER Q & A











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